

Withdrawal form

I hereby give notice that I withdraw from our contract of sale of the following goods:

Invoice number and date	
Name	
Surname	
Street address and number	
Zip code and city	
Country	
Phone number	
Email	

I would like exercise my right of withdrawal in:

- Replacement with another product
- Reimbursement of payment to bank account, specified below
- If you checked this option, please fill-in the following information:

Name and address of your bank	
BIC / SWIFT of your bank	
Bank account holder's name	
Bank account number	

The products I would like to return*:

Name of the product	Price with VAT	Price without VAT	Quantity

**All the needed information can be found on invoice you received with your purchase.*

Please indicate the reason for return / replacement of products:

- Product(s) does not correspond to my requirements
- Product(s) were delivered damaged
- I am returning the product under warranty for repair
- I do not want to indicate the reason
- Other _____

Date: _____

Name, surname: _____

Signature: _____

Item return instructions

You should send back the goods without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired. You will have to bear the direct cost of returning the goods. You can choose the least expensive type of standard delivery offered (e.g. by ordinary post), but make sure, the goods are unused and undamaged, in its undamaged original packaging and the outer packaging is also packed in a bubble wrap. Please include a copy of the invoice and completed withdrawal form in the package.

Where to return

IONEX d.o.o., Slomškova 25, SI-1000 Ljubljana, Slovenia, EU. Please note that it is not possible to withdraw from contract regarding products for personal care (toothbrush, hairbrush), if the protection seal has been removed!